

Malteser Congress on Dementia 2019

Düsseldorf, September 13th/14th, 2019
Lindner Congress Hotel Düsseldorf
Lütticher Straße 130 | 40547 Düsseldorf



Malteser

...weil Nähe zählt.

Registration

Conference fee

Until July 13th, 2019: 140 Euro
As from July 14th, 2019: 190 Euro

employed voluntary

company/organisation (in case of payment by the company)

the company/organisation pays the fees private payment

I hereby agree that the Malteser Deutschland gGmbH stores and processes my personal data for the purpose of the organization and running of the Congress on Dementia 2019. The data storage and data transmission may be informally contradicted. You may, at any time, revoke your consent for Malteser Deutschland gGmbH, Fachstelle Demenz, Erna-Scheffler-Str. 2, 51103 Köln, E-Mail: fsd@malteser.org, to use your data in future transactions.

Cancellation see terms and conditions

I herewith accept the conditions of entry (see reverse page). I have noted the cancellation declaration.

Please fill out form and return by post, e-mail or fax to:

Malteser Deutschland gGmbH | Fachstelle Demenz
Erna-Scheffler-Str. 2, 51103 Köln, Germany
fsd@malteser.org
www.malteser-demenzkompetenz.de

Of the following 5 panels, please select your two choices and rank them in order of preference (1-2)

- Panel 1**
Cognitively impaired and multimorbid – obstacles in practice
The challenge of a successful intersectoral care provision
- Panel 2**
The power of hope – support for the soul
Spiritual care and self-care
- Panel 3**
Participating with all senses – activation of persons with dementia
- Panel 4**
Challenging behavior – avoiding escalations – means and methods
- Panel 5**
Enjoy your meal – nutrition and dementia

The following conditions apply to the congress:

Registration for congress is valid after the full payment has been credited to the congress account.

Arrange for the amount for the congress (within 15 days after registration) to the following Malteser Congress account :

Malteser Deutschland
Bank für Sozialwirtschaft Köln
BIC: BFSWDE33XXX
IBAN: DE40370205000002900100
Purpose: Dementia Congress 2019

General Standard Terms and Conditions for participation in Malteser Congress on Dementia 2019

Registration

The procedures for registration can be found in the relevant notice advertising the course/opportunity in question. Registration must be made in writing (letter, fax or e-mail) using the registration form. Once registration has taken place, confirmation of receipt will be issued. Registration is binding once the contribution for the course/development opportunity has been paid, and can only be cancelled under the conditions set out under "Deregistration/cancellation" below. The consumer's statutory right of withdrawal is not thereby affected. Registration does not confer an automatic right to participate.

Deregistration/cancellation

Cancellation must always be made in writing.

Cancellation periods:

Up to 41 calendar days before start of course/development opportunity, free of charge

40 to 31 calendar days before start of course/development opportunity, 40% of the contribution for the course/development opportunity

30 to 15 calendar days before start of course/development opportunity, 60% of the contribution for the course/development opportunity

14 to 3 calendar days before start of course/development opportunity, 80% of the contribution for the course/development opportunity

2 to 0 calendar days before start of course/development opportunity, 100% of the contribution for the course/development opportunity

A substitute participant may of course be nominated at any time. Where a contract is signed with the latter, the cancellation charge will no longer apply.

If the participant can show that the loss sustained by Malteser Deutschland is substantially smaller than that implied by the cancellation charge, then, instead of the cancellation charge, an amount should be paid that compensates the loss in question. If the participant can show that Malteser Deutschland has sustained no loss at all, the cancellation charge will be waived.

Cancellation of events

Malteser Deutschland reserves the right to cancel the relevant training courses and development opportunities if there are compelling reasons for it to do so. The participants will be informed of such cancellation without undue delay. Compel-

ling reasons include an insufficient number of registered participants or other unforeseeable circumstances. If the event does not take place for reasons that are due to Malteser Deutschland, any course/development opportunity fees that have already been paid will be reimbursed in full. Otherwise, the liability of Malteser Deutschland is governed by the following special terms and conditions.

Liability

In the event that Malteser Deutschland, a legal representative or an agent of Malteser Deutschland is found to be negligent, the liability of Malteser Deutschland for a material breach of contract is limited to those damages that might typically be foreseen. Otherwise, Malteser Deutschland cannot be held liable in a case of negligence. Notwithstanding the above, Malteser Deutschland is liable for damages arising from loss of life, injury or loss of health that are due to an intentional or negligent breach of duty on the part of Malteser Deutschland or an intentional or negligent breach of duty on the part of an agent of Malteser Deutschland.

Certificate/evidence of participation

On completion of the further training, development or education that is provided, the participant will receive a certificate/evidence of participation listing the main contents of the course/session.

Right to make changes

Details are subject to alteration during the course of the programme, as is the attendance of the advertised speakers. Such alterations will only be undertaken for compelling reasons, and the overall character and quality standard of the event will be retained. Changes of this nature cannot constitute grounds for withdrawing from the binding registration.

Declaration in respect of data protection

During the course of registration for a training course/development opportunity, personal data of the participants will be collected and stored. The personal data will be stored for the duration of the customer relationship. Otherwise, the data will be deleted in accordance with the statutory provisions.

Organiser

Malteser Deutschland with the relevant specialist department Dementia.

Notice on withdrawal

Notice on withdrawal in the case of a consumer

Under section 13 of the German Civil Code (BGB), a consumer is "any natural person who enters into a legal transaction for purposes that predominantly are outside his trade, business or profession". Consumers who register via a means of long-distance communication (e.g. by standard mail) have a right of withdrawal as set out below.

Right of withdrawal

You have the right to withdraw from the contract in question within fourteen days without any obligation to state your reasons (cooling-off period). The cooling-off period is fourteen days from the date the contract was signed. To exercise your right of withdrawal, you must inform us, Malteser Deutschland, Erna-Scheffler-Str. 2, 51103 Köln, (Tel. +49 221/9822-4927, Fax: +49 221/9822-4934, e-mail: fsd@malteser.de), by sending us a letter, fax or e-mail, stating clearly and unequivocally your intention to withdraw from this contract. You are free to use the enclosed withdrawal form template, but this is not a requirement. In order to comply with the cooling-off period, it

is sufficient to ensure that notification of your intention to exercise your right of withdrawal is sent before the period expires.

Consequences of withdrawal

If you withdraw from the contract in question, we are obliged to reimburse you all payments we have received from you, including the delivery costs (except for additional costs due to your opting for a type of delivery other than the cheapest standard delivery offered by us). We must do this immediately and not later than fourteen days from the date on which we received notification of your withdrawal from this contract. In making this reimbursement, we will use the same means of payment as you did for the original transaction, unless there is an express agreement between us to the contrary. Under no circumstances will any administrative charges be deducted from this repayment. If you requested that provision of the service commence during the cooling-off period, you must pay us a reasonable amount, corresponding to that part of the services already provided up until the time you informed us of your intention to exercise your right of withdrawal in respect of this contract in proportion to the total scope of the services provided for in the contract.

Withdrawal form template

If you intend to withdraw from the contract, you can use this withdrawal form:

To Malteser Deutschland gGmbH, Fachstelle Demenz, Erna-Scheffler-Str. 2, 51103 Köln, E-Mail: fsd@malteser.org

I/we _____

hereby withdraw from the contract I/we entered into concerning the provi-

sion of the following service _____

Authorised on _____

Name of consumer(s) _____

Address of consumer(s) _____

Signature of consumer(s) (only in case of non-electronic notification)

Date _____

End of the notice on withdrawal